



Celgene Inc.  
6755 Mississauga Road  
Suite 600  
Mississauga, ON L5N 7Y2  
Tel: 289-291-0200  
Toll-free: 1-877-923-5436  
Fax: 289-291-4848

## **Accessibility Policy**

### **Policy Statement**

Celgene Inc. ("Celgene") is committed to treating all people in a way that allows them access to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by preventing and removing barriers to accessibility and meeting accessibility requirements under the *Accessibility for Ontarians with Disabilities Act* ("AODA") and the related *Integrated Accessibility Standards Regulation*. For this Policy, "customer" includes all members of the public and third party providers, such as consultants, vendors and professional service providers to whom Celgene provides a service.

Celgene recognizes that striving for accessibility in the workplace is a human rights issue governed not only by the *Accessibility for Ontarians with a Disability Act, 2005* and its regulations, but also by the Ontario *Human Rights Code*.

### **Accessibility Standards Plan**

Celgene will maintain an accessibility plan outlining the company's strategy to improve opportunities and accessibility for persons with disabilities.

### **Information and Communications**

Celgene is committed to meeting the communication needs of people with disabilities. We will provide customers with publicly available emergency information in an accessible format upon request. Similarly, we will provide or arrange for the provision of accessible formats and communication supports for persons with disabilities in a timely manner that takes into account the person's accessibility needs due to disability.

We will ensure that all internet websites conform to the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0.

### **Employment**

Celgene is committed to fair and accessible employment practices. To this end, we will accommodate people with disabilities during the recruitment, assessment and hiring processes and during employment. We will review current recruitment policies, job descriptions, communications, performance management, career development, and re-deployment processes, and amend as necessary to reflect the integrated accessibility standards. Further, we will identify and take any necessary steps to prevent and remove other accessibility barriers affecting employment.

Celgene will continue to support employees with individual accommodation and return-to-work plans when they have been absent due to a disability. We will provide individualized workplace emergency response information to employees who have a disability when necessary.

### **Providing Goods and Services**

We will ensure that our employees are trained and familiar with various assistive devices that may be used by their customers with disabilities while accessing our goods or services. We will communicate with people with disabilities in ways that take into account their disability.

We welcome people with disabilities and their service animals. Service animals are allowed on the parts of our premises that are open to the public. A person with a disability who is accompanied by a support person will be allowed to have that person accompany them on our premises.

In the event of a planned or unexpected disruption to services or facilities for customers with disabilities, Celgene will notify customers promptly. This clearly posted notice will include information about the reason for the disruption, its anticipated length of time, and a description of alternative facilities or services, if available.

### **Training**

Celgene will provide training to all employees on accessibility laws and on the *Human Rights Code* as it relates to people with disabilities. Training will be provided in a way that best suits the duties of the employees.

This training will also be provided to each new employee as part of his or her orientation program upon hire. Employees will also be trained when changes are made to this Policy.

### **Feedback process**

Customers who wish to provide feedback on the way Celgene provides goods and services to people with disabilities can contact:

Kendra Baillie  
Manager, Human Resources  
Tel: 289 291 4837  
Email: [kbaillie@celgene.com](mailto:kbaillie@celgene.com)

Complaints will be addressed according to Celgene's Accessibility Feedback – Standard of Practice.

### **Modifications to this or other policies**

Any policy of Celgene that does not respect and promote the dignity and independence of people with disabilities will be modified or removed.

*Last updated March 2018*